# **Lodging Policies**

### **Check-In Window**

5 PM - 9:00 PM (Sun-Thursday)

5 PM - 10 PM (Friday-Saturday)

#### Children & Pets

Children are welcome with an accompanying adult

#### Pets are welcome

Keep your pets leashed while on-site, please.

Policy: \$15 pet fee per pet - leave cash for our cleaning team or venmo @DLAmattingly

## **Credit Card Security**

Your credit card information is stored and processed securely. Click here for more information about credit card security.

**SMOKING:** All our structures are non-smoking. Also no candles or incense please. You may smoke outdoors, but please dispose of your butts properly, do not throw them on the ground. If you smoke in your room there will be a \$250 cleaning charge.

**MINIMUM STAY:** A two-night minimum stay is generally required for booking weekends. A three-night minimum stay is required for some holiday weekends.

**CHECK-IN AND CHECK-OUT TIMES:** Check-in time is 5 PM to 9 PM. Check-out time is 11 AM.

**TAX:** Includes Kentucky Sales & Use tax of 6% plus a State Transient Room Tax of 1% and a local Transient Room Tax of 3%.

**DEPOSITS:** When you book, a deposit of 50% of your booking will be charged to your credit card.

**CANCELLATIONS and CHANGES:** If your travel plans change and you must cancel or change your reservation: Call or email us at least 14 days prior to your arrival date (60 days if the entire property is booked for the same event) for a cheerful refund of your deposit.

If you call or email less than 14 days (or 60 days as noted above), not including the day of arrival, we will be pleased to use your deposit to confirm another stay for you (of at least the same duration) within 6 months of your planned arrival date.

Please print this page for your reference. Note that rates and policies are subject to change.